

ABOUT THE COURSE

Qualification: NCFE Certificate in IT User Skills

(ITQ)

Level: Level 1
Duration: 15 days
Time: 9:30am-4:30pm
Enrolment & Induction: 1
day prior to course starting

ELIGIBILITY:

(10am onwards)

- Aged 19+
- Unemployed and in receipt of benefits and able to provide evidence*

Locations

RBLI Centres across Kent

- Can provide a Passport or Birth Certificate as ID
- Can provide proof of address

FIND OUT MORE:

⊠ skills@rbli.co.uk

01634 568786

rbli.co.uk/employment

@RBLISkillsandTraining

UNITS UNDERTAKEN:

Units undertaken:

- 1. Improving productivity using IT
- 2. IT communications fundamentals
- 3. Using email
- 4. IT security for users
- 5. Personal information management software
- 6. Word processing software

Assignments will need to be completed to achieve the full qualification

In order to achieve the Level 1 Certificate qualification learners must pass all units.

Progression: After achieving this course the learner may progress onto our IT User Skills Level 1 qualification.

