# KENT PLEDGE Our promises to you \* \* \* \* \* \* \* \* \* \*

# We understand that being in care isn't always easy.

If we are going to get it right for you we need to make a real difference to help you do your best and have success in your life.

If for any reason we cannot keep our promise, WE WILL explain why.



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# Have we kept our promise?

belonging



# We Promise:

 To find a placement for you that is as near as we can to your family and friends and if appropriate, help you to keep in contact with them

> To ask you and your parents about what type of carers and placements you want and need

 To take into account your age, background and beliefs, including your ethnicity and cultural identity



• To make sure we can communicate with each other fully if you speak another language or have a disability



# Good memories for the future

# Have we kept our promise?

"We **promise** to provide opportunities for YOU to take part in hobbies and interests"

#### 

# To help you build a memory book of important people...

#### ... and experiences in





# An adult will always

#### be here for you

# Have we kept our promise?



# We Promise:

To make sure that YOU have a named

Social Worker or Personal Adviser...

... an Independent Reviewing Officer and

a named Nurse, and know how YOU can

contact them if you need to

To make sure that **YOU** have at least one person in your life who you can expect to be around throughout your time in care



# A good education is very important

# Have we kept our promise?



# We promise:

To make sure that YOU have a place in school

or if you have finished year 11 a place in

education or employment with training

To work with key members of staff in your education or work based learning to ensure you are helped to achieve your best

#### To help YOU catch up with schoolwork if you fall behind

### To expect your carers to take an active interest in YOUR EDUCATION

To provide a COMPUTER if you have been in care for 6 months or more, are aged 11 or older and attending school or college

To celebrate YOUR <u>achievements</u> and <u>success</u>



# rtin YOUR interests and needs <

#### Have we kept our promise?



# We Promise:

- To make sure that you are able to tell us your wishes, feelings and interests, taking into account any disabilities you have
  - To listen to you before making decisions that affect you
- To look after your educational, health and care needs





 To support you in finding the right legal advice if you should need it



# Getting ready for being an adult

# \*<

#### Have we kept our promise?



#### "We **Promise** to support you as you grow and become an adult and make sure that we ask you about important decisions we make in your life"

#### "The Kent Care Leavers Charter is our

promise to care leavers and explains in detail support that can be offered. Your Social Worker or Personal Adviser will be able to provide you with a leaflet or you can access the charter on our Kent Cares Town website:

http://kentcarestown.lea.kent.sch.uk/the-kent-pledge



# Things not going right ?

# What should you do if you don't think these promises are being met:

You can always speak to your Social Worker or Personal Adviser

You can ask for an advocate (this is a person who is independent of Kent County Council who can speak on your behalf and help make sure your voice is heard)

#### You can contact:

YLF Telephone: **01622 683815** Email: advocacy@ylf.org.uk Website: ylf.org.uk

# Speak Up. Be Heard.

Our Children and Young People's Council and Young Adult Council are groups of young people in care and care leavers who meet regularly around the county. The meetings give you the chance to meet others and have your say on how improvements could be made to help you and others.





To find out more speak to your Social Worker or Personal Adviser.

> OR: Telephone: 03000 412777 Email: VSK\_participation@kent.gov.uk